



F360 Full HD Pan Tilt Camera



Quick Start Guide

GETTING STARTED

1 Make sure that your smart phone is connected to 2.4Ghz WiFi network at all times when performing add device.

2 Have your 2.4Ghz WiFi network password with you.

3 Smart phone is running on Android 4.0 / iOS 8.0 or higher.

4 Your router authentication is set to WEP / WPA / WPA2 and MAC filtering is disabled.

DOWNLOAD APP

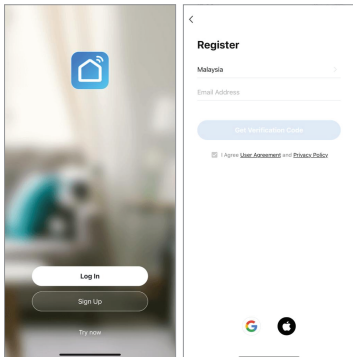
Scan QR code below to download app



Android 4.0 / iOS 8.0 and above

ACCOUNT REGISTRATION / LOGIN

1. For first time user, create an account and follow on-screen instructions to get verification code to complete your new account registration.

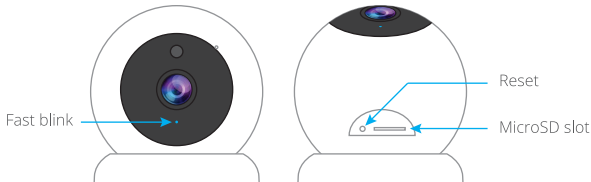


ADD DEVICE

1. Plug in the USB adaptor and power up the camera.
2. There are 2 modes of adding Eva Smart Camera into the app.
 - QR Code
 - Wi-Fi Mode

QR CODE SETUP (DEFAULT)

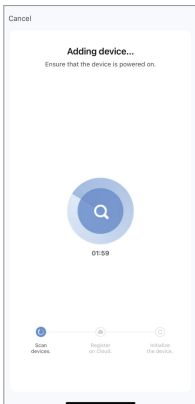
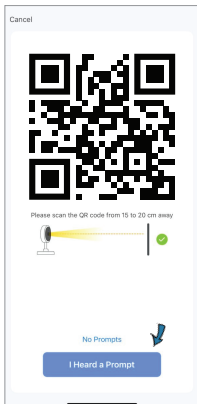
1. After powering up for the first time, ensure the blue indicator light above the camera lens is blinking fast.



2. Tap on the **+** icon at the top right corner of the app to add device.
3. Choose **"Security & Video Surveillance"** on the left tabs, then choose **"Smart Camera (Wi-Fi)"**
4. Ensure your phone is connected to the 2.4GHz WiFi network.
5. Key in your 2.4GHz Wi-Fi network password into the app when prompted. **Ensure the Wi-Fi password you key in is correct and do not copy and paste your password to avoid any issue.**
6. Follow on-screen instructions to proceed to the next step.



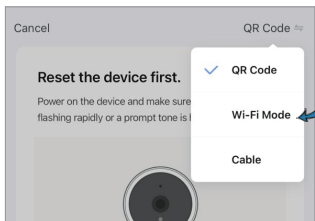
2. Scan the QR code displayed on the screen with your Eva Smart Camera. **Ensure to scan the QR code with the camera from 15 - 20cm away.**
3. There will be a “beep” prompt from Eva Smart Camera once it has successfully scan the QR code.
4. Tap on “I Heard a Prompt” on the screen to continue.
Eva Smart Camera will automatically connect to the 2.4GHz Wi-Fi network with the password you have provided.



WI-FI MODE SETUP

Wi-Fi Setup is not recommended for Mesh Wi-Fi home network or Wi-Fi network that uses the same SSID for both 2.4GHz and 5GHz network.

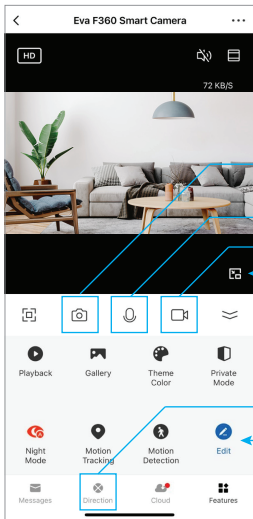
1. Tap on the **+** icon at the top right corner of the app to add device.
2. Choose **“Security & Video Surveillance”** on the left tabs, then choose **“Smart Camera (Wi-Fi)”**
3. At the top right corner, switch configuration mode to **“Wi-Fi Mode”**



4. Ensure your phone is connected to the 2.4GHz WiFi network.
5. Key in your 2.4GHz Wi-Fi network password into the app when prompted. **Ensure the Wi-Fi password you key in is correct and do not copy and paste your password to avoid any issue.**
6. Follow on-screen instructions to proceed with the setup.

CAMERA INTERFACE

Once the Eva Smart Camera is added, you can access the interface by tapping on the device tab on the main page.



← Live view

← Snapshot

← Tap to speak

← Record feed

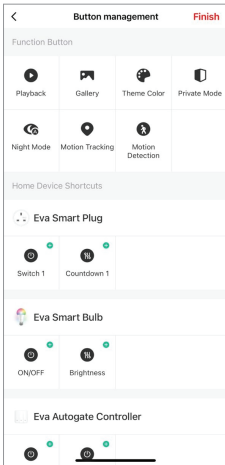
← Minimize live view

← Pan tilt direction control

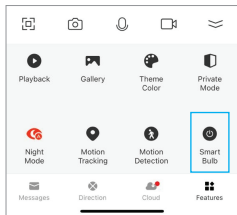
← Edit shortcut buttons

CUSTOMIZING SHORTCUT BUTTONS


1. You can add or remove shortcut buttons from other Eva Smart devices to control them while viewing the camera feed.
2. Tap on the “Edit” icon from the camera interface to view all available shortcut button / function to add.

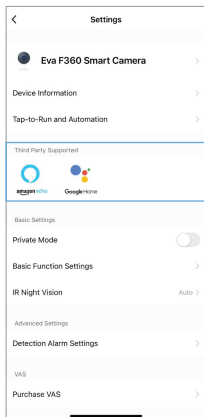


3. To add the buttons into camera interface, tap on the + icon to add and rename it.
4. Once the buttons are added, you will be able to see it in the camera interface.



CONNECTING TO 3RD PARTY VOICE SERVICES

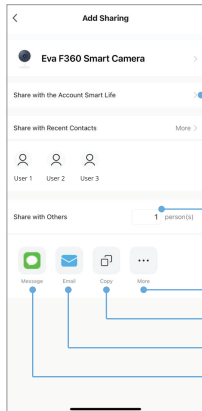
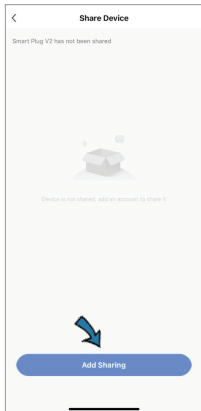
1. From the Eva Smart Camera interface, tap on the  icon on the upper right corner to open up the settings panel.
2. At "Third-party Control" section, select the desired voice control service to link.
3. Follow the on-screen instruction to proceed further.



Supported voice services.

DEVICE SHARING

1. From the Eva Smart Camera interface, select the **⋮** icon on the upper right corner to open up the settings panel.
2. Scroll down, and select "Share Device" from the selection.
3. Select "Add Sharing" button at the bottom.
4. Follow on screen instructions to proceed to add member.



Share to app account users.

Create invite link for number of users.

Share link via other app.

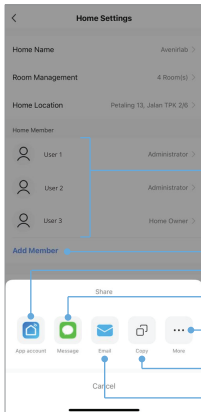
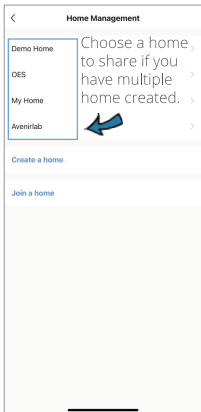
Copy invite link.

Share invite link via email.

Share invite link via SMS.

HOME SHARING

1. From the app main panel, select “Me” on the bottom right. Then select “Home Management” from the selection.
 2. Choose a home that you would like to share.
- NOTE: Home must be set up first.**
3. Select “Add Member”, and choose your desired sharing method.



Current added members.

Add member.

Invite app account user.

Share invite link via SMS.

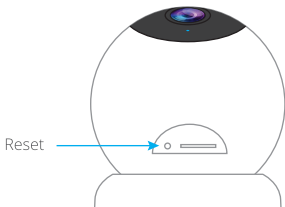
Share link via other app.

Copy invite link.

Share invite link via email.

FAQ AND TROUBLESHOOTING

1. Why can't I view the video stream / device says offline.
 - Make sure your home Wi-Fi network & internet connection is stable.
 - Make sure the Wi-Fi signal strength at the camera location is strong.
 2. What should I do when adding device process has failed?
 - Check if Eva Smart Camera is turned on.
 - Check if your smart phone is connected to 2.4GHz Wi-Fi network.
 - Make sure your Wi-Fi password entered in the app during adding device procedure is correct.
 - Key in your Wi-Fi password instead of copy and paste.
 - Make sure Eva Smart Camera is in ready state for app configuration.
 - Blue indicator light fast blinking.
- If not, press the reset button with a pin at the bottom of the camera lens until you hear a "beep" prompt to reset.



- Check your internet connection, make sure router and internet is working properly.
- If you're using Mesh Wi-Fi, we recommend you adding Eva Smart Camera using QR Code mode.
- Make sure router's broadcasting mode is enabled.
- Make sure router's encryption mode is set to WEP / WPA / WPA2 and authorization mode is AES, or set both to Auto.
- Check if WiFi signal is strong enough at the Eva Smart Camera location. If weak, relocate Eva Smart Camera to within router's WiFi range or use a Wi-Fi extender.
- Check whether your router has reached maximum number of devices (usually max 30 devices). Disconnect some device WiFi connection and try again.
- Check if router's wireless MAC filtering function is enabled. Remove the device from filter list and make sure the router is not prohibiting Eva Smart Plug from connecting.

3. Can I view camera live feed / change camera settings away from home?

- Yes, after adding the camera into the app / your home Wi-Fi network, you will be able to view camera live feed and change camera settings from anywhere as long as your phone has a valid 4G network with data / internet connection.



View demo videos.



View in-depth tutorials.



For more info, please visit:
www.evasmart.co